



WESTERN CATHOLIC UNION

A FRATERNAL BENEFIT SOCIETY
510 Maine Street, Quincy, Illinois 62301
(800) 223-4928 – (217) 223-9721

www.wculife.org



PRIVACY-PERSONAL FINANCIAL AND MEDICAL INFORMATION

Protecting the privacy of your personal financial and medical information has always been and will continue to be a matter of top priority for us. When used in this notice, the following terms have the meaning shown.

Definitions

***Public Information** means information that is lawfully available to the general public from: Federal, State or local government records, widely distributed media, or disclosures to the general public that are required to be made by Federal, State or local law.

***Non-Public Information** means personally identifiable financial and medical information. It also means any list, description, or other grouping of individuals, and publicly available information pertaining to them, that is derived from any personally identifiable information that is not publicly available.

***Consumer Reporting Agency** means an entity which regularly provides reports (Consumer Reports) including information regarding an individual's: general reputation, character, personal characteristics or mode of living and financial status. The information may be obtained through interviews with the individual or third parties such as the individual's business associates, family members, friends, neighbors, acquaintances or financial sources.

Information we may obtain

We gather personal information about you from the following sources:

- information that you provide to us in an application or other form;
- information about your transactions with us (such as premium payments, loans, claims, etc.) or others;
- information that we may receive from a consumer reporting agency;
- your financial and medical history from other insurance companies, insurance support organizations or consumer reporting agencies, if you apply for insurance or benefits;
- your medical history and records from medical providers or facilities, with your authorization, if you apply for insurance or benefits; and
- your use of the services offered on our web sites from online information collection devices.

Information we may disclose

We may share the types of information described above with others. These disclosures are only made as authorized by you or as permitted or required by law. For example, disclosures may be made to:

- reinsurers, to other insurance companies, and to insurance support organizations for purposes related to insurance you may have or apply for;
- insurance departments or other federal, state or local legal authorities in connection with the regulation of our business or to comply with laws and regulations;
- law enforcement agencies to help prevent fraud or illegal activities;
- authorized persons to respond to a subpoena, warrant or other court order; and
- others for purposes of complying with auditing and reporting requirements.

We restrict access to your personal, insurance and medical information to those of our employees who need to know that information in order to provide insurance or service to you. We are, and will continue to be, vigilant in the safeguarding of your personal financial and medical information. We maintain physical, electronic and procedural safeguards to comply with Federal and State regulations regarding the safeguarding of Non-Public Information.

It is our sincere desire to maintain complete, accurate and up-to-date records. You may contact us at the address or telephone number shown above to access, as provided by law, information included in your file. We will promptly correct any error in our information. To protect your privacy, you will need to identify yourself by providing us with your name, date of birth and social security number.

We may update our privacy policy at any time. WCU will provide you with a new notice if we make material changes to our privacy practices.